Coverage Period: 01/01/2025 - 12/31/2025

Coverage for: Employee , Ch, SP & Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-864-4352 or visit us at www.ibxtpa.com. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-844-864-4352 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Preferred \$500 person / \$1,000 family, Non-Preferred \$3,500 person / \$7,000 family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preferred <u>preventive care</u> and services that require a <u>copay</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For Preferred <u>providers</u> \$6,000 person / \$12,000 family, for <u>Non-Preferred providers</u> \$10,000 person / \$20,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>plan</u> doesn't cover, and <u>preauthorization</u> penalties.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.ibxtpa.com or call: 1-844-864-4352 for a list of Preferred providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event Services You May Need		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 copay per visit	40% coinsurance	None	
If you visit a health	Specialist visit	\$40 <u>copay</u> per visit	40% coinsurance	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge <u>Deductible</u> waived	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	None	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Precertification may be required for some services. There is a 25% reduction in benefits if precertification is not obtained.	
If you need drugs to treat your illness	Generic drugs	\$5 <u>copay</u> per fill retail \$10 <u>copay</u> per fill mail order	Not Covered	Medical deductible does not apply to prescription	
or condition  More information	Preferred brand drugs	20% <u>coinsurance</u> retail 20% <u>coinsurance</u> mail order	Not Covered	drug costs. Covers up to a 30-day supply (retail prescription); 31–90-day supply (mail order	
about <u>prescription</u> <u>drug coverage</u> is	Non-preferred drugs	20% <u>coinsurance</u> retail 20% <u>coinsurance</u> mail order	Not Covered	prescription); \$500 fertility drug lifetime max.	
available at  www.express- scripts.com	Specialty drugs	20% <u>coinsurance</u> retail 20% <u>coinsurance</u> mail order	Not Covered	None	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None	
outpatient surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
If you need	Emergency room care	20% coinsurance	20% <u>coinsurance</u> after Preferred <u>deductible</u>	Non-emergency is covered at 20% coinsurance, after deductible, for both Preferred and Non-Preferred.	
immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Must be medically necessary.	
	<u>Urgent care</u>	20% coinsurance	40% coinsurance	None	

Common Medical Event	Services You May Need	What You Preferred Provider (You will pay the least)	Will Pay Non-Preferred Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not
nospital stay	Physician/surgeon fees	20% <u>coinsurance</u>	40% coinsurance	obtained.
If you need mental	Outpatient services	\$40 copay per visit	40% coinsurance	None
health, behavioral health, or substance abuse services	Inpatient services	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not obtained.
	Office visits	\$40 copay per visit	40% coinsurance	Copay for first prenatal visit only.
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	obtained.
	Home health care	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not obtained. Limitations may apply.
	Rehabilitation services	20% coinsurance	40% coinsurance	Precertification is required. There is a 25%
If you need help	Habilitation services	20% coinsurance	40% coinsurance	reduction in benefits if precertification is not obtained. Limitations may apply.
recovering or have other special health needs	Skilled nursing care	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not obtained. Limited to 120 days per year.
liceus	Durable medical equipment	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not obtained. Limitations may apply.
	Hospice services	20% coinsurance	40% coinsurance	Precertification is required. There is a 25% reduction in benefits if precertification is not obtained. Limitations may apply.
If your child needs	Children's eye exam	\$40 copay per visit	Not Covered	One visit per year, no hardware. This benefit applies to all enrolled members.
dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Hearing Aids
- Long Term Care

- Routine foot care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery (if medically necessary)
- Chiropractic care (30 visits per calendar year)
- Infertility Treatment (10% coinsurance after deductible, up to \$10,00 lifetime maximum.)
- Most coverage provided outside the U.S.
- Non-emergency care when traveling outside the U.S. (See www.bcbsglobalcore.com)
- Private-duty nursing
- Routine eve care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health-lnsurance">Health Insurance</a> <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="hwww.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-844-864-4352 or www.ibxtpa.com. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

Independence Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Independence Administrators does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Independence Administrators:

- Provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- Provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that Independence Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with Independence Administrators:

- by mail: Independence Administrators, ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 844-864-4352 (TTY 711);
- by fax: 215-761-0920; or
- by email: <a href="mailto:IACivilRightsCoordinator@ibxtpa.com">IACivilRightsCoordinator@ibxtpa.com</a>.

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

## **Language Access Services:**

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-864-4352 (TTY: 711).

Spanish: ATENCIÓN: Si usted habla inglés, tiene a su disposición servicios de asistencia de idiomas sin costo. Llame al 1-844-864-4352(TTY: 711).

Chinese: 请注意: 如果您说[中文],则可以免费使用语言协助服务。请致电 1-844-864-4352 (TTY: 711)。

Hmong: LUS CEEB TOOM: Yog tias koj hais LUS HMOOB, ces yuav muaj kev pab cuam txhais lus pub dawb rau koj. Hu rau tus xov tooj 1-844-864-4352 (TTY: 711).

Vietnamese: CHÚ Ý: Nếu bạn nói [người việt nam], bạn sẽ được cung cấp các dịch vụ hỗ trợ ngôn ngữ miễn phí. Gọi 11-844-864-4352(TTY: 711).

Somali: FIIRO GAAR AH: Haddii aad ku hadashid luuqada Soomaaliga, adeegyada caawinta luuqada, oo bilaash ah, ayaa laguu helayaa. Soo wac 1-844-864-4352 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском, вам доступны бесплатные услуги переводчика. Позвоните 1-844-864-4352 (ТТҮ: 711).

Arabic: انتبه: إذا كنت تتحدث اللغة العربية، تم توفير خدمات المساعدة اللغوية مجدًّا، اتصل بالرقم ١-٤ ٢٥٠-٣٥١-١٧٠١ (٢٦٦: ٢١١).

French: ATTENTION: Si vous parlez le français, des services d'assistance linguistique gratuits, vous sont proposés. Appelez le 1-844-864-4352 (ATS: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen ein kostenloser Sprachassistent zur Verfügung. Rufen Sie unter der Nummer 1-844-864-4352 (TTY: 711) an.

Amharic: ትኩረት፡ [አማርኛ] የሚናንሩ ከሆን ከክፍያ ነፃ የሆን የቋንቋ አንልግሎቶች በነጻ ያንኛሉ። 1-844-864-4352(TTY: 711) ላይ ደዉሉ።

Korean: 주의: [한국어]를 사용하는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 1-844-864-4352로 전화해주십시오. (TTY: 711).

Lao: ສິ່ງທີ່ຄວນຈື່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອທາງດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ໄດ້ເສຍຄ່າ. ໂທ '1-844-864-4352 (TTY: 711).

Tagalog: PANSININ: Kung nagsasalita ka ng Tagalog, libre na available sa iyo ang mga serbisyo sa tulong sa wika. Tumawag sa 1-844-864-4352 (TTY: 711).

Navajo: Áhéhee': T'áá al'níil nigíí bizaad yádaallti'í nisin, yá'át'éehá ánída'ál nisin, ákót'éego bee hólo, bizaad yádaallti'í nisin dah nishli, yaaltsoh da t'ááji'ígíí ashkii. 1-844-864-4352 t'áá baa yáshti'. (TTY: 711).

Khmer: បេងប្រយ័ត្ន៖ ប្រសិនបើអ្នកនិយាយភាសា [ខ្មែរ] មានផ្តល់សេវាកម្មជំនួយភាសាដែលឥតគិតថ្លៃដូនអ្នក។ ហៅទូរសព្ទទៅលេខ 1-844-864-4352 (TTY៖ 711)។

Italian: ATTENZIONE: Per coloro che parlano italiano, sono disponibili i servizi di assistenza linguistica gratuiti. Chiamare al numero 1-844-864-4352 (TTY: 711).

Guajarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો ભાષા સહાય સેવાઓ, તમારા માટે નિ:શુલ્ક ઉપલબ્ધ છે. 1-844-864-4352 (TTY: 711) પર કૉલ કરો.

Polish: UWAGA: Jeśli mówisz po polsku, możesz skorzystać z bezpłatnych usług pomocy językowej. Zadzwoń pod numer 1-844-864-4352 (telefon tekstowy: 711).

Creole: ATANSYON: Si ou pale kreyòl, sèvis asistans lang yo gratis, e yo disponib pou ou. Rele nan 1-844-864-4352 (TTY: 711).

Portuguese: ATENÇÃO: Se você fala português, os serviços de assistência linguística, gratuitos, estão disponíveis para você. Ligue 1-844-864-4352 (TTY: 711).

Japanese: 注記: [日本語] 話者向けの無料の言語支援サービスを利用できます。電話 1-844-864-4352 (TTY: 711)。

Farsi: توجه: اگر زبان شما فارسی است، خدمات کمک زبانی، به صورت رایگان در دسترس شما است. با شماره ٤٤ ٨-٣٥٢-١٧٠٦ تماس بگیرید (٢١١: ٢١١). Urdu: متوجه بون: اگر آپ أردو بولتے بین، تو زبان کی معاونت کی خدمات، آپ کے لیے مُفت دستیاب ہیں. ١-٤٤٤-٥٣٢-١٧٠٦ (٢٦٢: ٧١١) پر کال کریں.

Hindi: ध्यान दें: यदि आप हिन्दी वोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। 1-844-864-4352(TY: 711) पर कॉल करें।

Telugu: ధ్యాస పెట్టండి: మీరు తెలుగు మాట్లాడగలిగితే, భాషా సహాయక సేవలు మీకు ఉచితంగా లభిస్తాయి. 1-844-864-4352 (TTY: 711)కు కాల్ చేయండి.

Swahili: KUMBUKA: Iwapo unazungumza Kiswahili, utapata huduma za usaidizi wa lugha bila malipo. Piga simu kwa 1-844-864-4352 (TTY: 711).

Ojibwe: AMBE: Giishipin wii'wiidookaagooyan ji-noondam Ojibwemowin, ganoozhishinaam 1-844-864-4352 (TTY: 711) Gawain gidaw-diba'anziin.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
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In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$50	
Coinsurance	\$1,900	
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is \$2,510		

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

# In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$400	
Coinsurance	\$800	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,720	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

# In this example, Mia would pay:

m the example, and real pay.		
Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$100	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions \$0		
The total Mia would pay is	\$900	

The plan would be responsible for the other costs of these EXAMPLE covered services.