

IMPORTANT! MEDICAL ID CARDS

January 1, 2026

New Independence Administrators ID Cards

Members enrolled in the HSA-qualified HDHP will receive a **new medical ID card** for the plan year beginning January 1, 2026. Additionally, members changing medical plans and members newly enrolling will receive an ID card in the mail to be used during the 2026 plan year.

The new cards will be mailed directly to your home prior to the January 1, 2026 effective date so please be on the lookout for that envelope in your mail.

What If I Don't Receive My Card?

If you do not receive your ID card via mail by January 1st, you can access a digital copy online through your member portal or through the mobile app.

If you are a new user, make sure to visit www.ibx.com and register your account.

Access Your Digital ID Card

Online

- Visit www.ibx.com and log in to your member portal. Members may also continue to visit myibxtpabenefits.com for access to their member portal.
- On the Quick Actions page, in the blue box, click **View My ID Card** (or skip to your Dashboard and click **View ID Cards**)
- Click on the image of your ID card where you can then select *print, download, email, or order a copy by mail*

Mobile App

- Download the IBX mobile app from the App Store or Google Play and log in using your username and password
- On the Quick Actions page, select **View My ID Card** in the blue box (or skip to your Dashboard and select **View ID Cards**)
- Select **Share** to *print, download, email, or fax a copy*
 - iPhone users can select **Add to Apple Wallet** to easily access on the go

Reminder

If you have enrolled dependents, select their name from the dropdown list to *view, print, download, email or order a copy by mail*.

Scan the QR Code
to access the
IBX website



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