

A BETTER BENEFITS EXPERIENCE: HEALTHJOY

Benefits Wallet and Concierge Advocacy Services

Using benefits can be complicated. Through personalized guidance and AI technology, HealthJoy makes it simple and is here to help your family anytime, anywhere.

HealthJoy is available to all benefit eligible employees* and is the first stop for all of your healthcare and employee benefits needs.

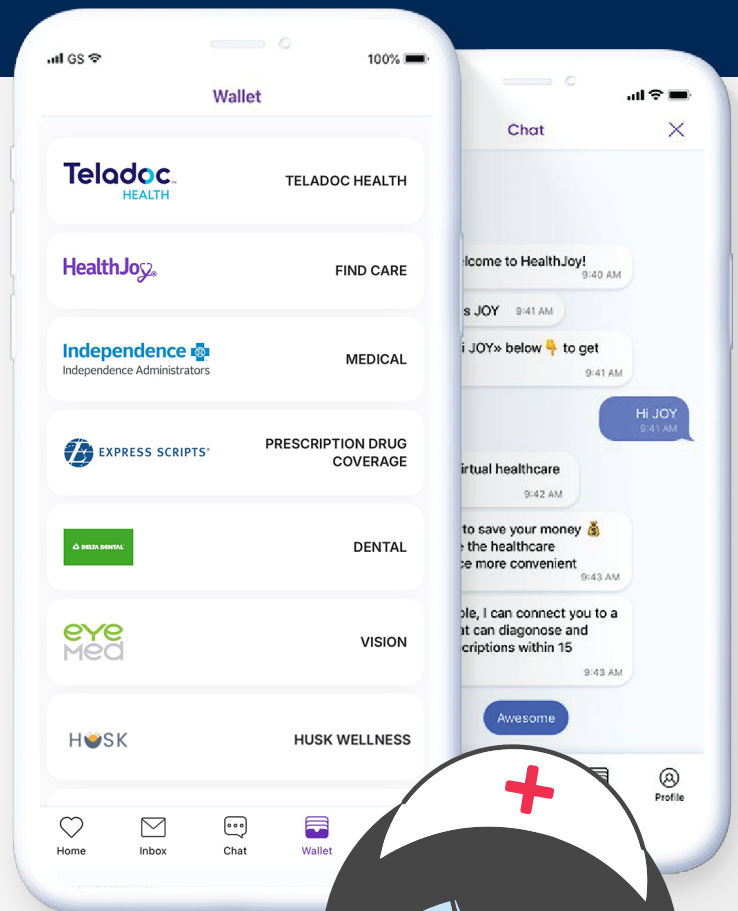
This service is provided for free and personalized for you. Employees have access to HealthJoy's concierge team which consists of highly trained specialists with a wide variety of backgrounds, ranging from registered nurses to benefits and claims specialists, who work together to deliver exceptional service.

How can HealthJoy help you?

- You can send benefits questions to HealthJoy's healthcare **LIVE** concierge team.
- Use HealthJoy's provider search to choose in-network providers and find the best value and quality care based on your benefits.
- An expert can review or negotiate your medical bills.

HealthJoy Includes:

- Digital wallet with all your benefit ID cards
- Employee Assistance Program (EAP) – **including 8 in-person or virtual sessions!**
- Healthcare Concierge
- Prescription Drug Savings Review
- Medical Bill Review
- Appointment Booking
- Provider Recommendations
- HSA/FSA Support



Hi! I'm Joy



Access HealthJoy 24/7

Download the HealthJoy app from the App Store or Google Play, scan the QR code, or call **877.500.3212**. For more information, visit csbbenportal.com/healthjoy.



(Concierge is available Monday through Friday from 8:30 AM to 1:00 AM EST and Saturday through Sunday from 11:00 AM - 7:00 PM EST. EAP consultations are available 24/7/365).

* Certain benefits are only available to those enrolled in a Conner Strong & Bucklelew medical, dental, or vision program.